

Alsace & Lorraine

Canal de la Marne au Rhin



Panache: 🏠 Deluxe | 👤 12 Passengers | 🧑 6 Crew

La Nouvelle Etoile: 🏠 Ultra Deluxe | 👤 8 Passengers | 🧑 5 Crew

In the Summer and Autumn, Panache cruises the beautiful and varied waterways of Alsace & Lorraine, a region of France offering a unique mix of French and German cultures, history and local gastronomy.

Panache is a hotel barge that has been fitted out in traditional yacht style with brass and mahogany fittings in the spacious public areas and very comfortable cabin accommodation. In the saloon the panoramic windows let in plenty of natural light, and the tempting cocktail bar and comfortable leather sofas are enhanced by polished hardwood flooring and separate dining area.

The cabin accommodation comprises six generously sized junior suites, all with en suite bathrooms that have twin hand-basins and oversized showers. Outside, the spacious sun deck is the perfect place to unwind and admire the passing scenery from one of the comfortable chairs, whilst the heated spa pool and chilled glass of champagne completes the picture.

Panache's voyage through Alsace & Lorraine will give you the opportunity to appreciate the very best of the region, passing storybook villages along the way and even experiencing Europe's most famous boat elevator!

La Nouvelle Etoile (see page 93) also cruises in Alsace & Lorraine in late Summer.

Typical Cuisine Aboard

Gastronomy

Braised Veal in Red Wine Sauce; Roasted Duck a l'Alsacienne; Kugelhopf with Honey Muscat Pears; Coq au Riesling; Le Baeckeoffe d'Alsace

Wine Cellar

Domaine Pfister, Gewurtztraminer Silberg; Domaine Clément Lissner, Riesling Grand Cru; Cave Cleebourg, Pinot Noir 'Passion';

Cheese Board

Tomme Fermière d'Alsace; Munster-Géromé; Tomme de Yenne; Mattons; Roussot; Caprice des Dieux

Cruise Highlights

- Tour the beautiful city of Strasbourg and visit its Gothic cathedral
- Explore the Route des Vins d'Alsace and a private wine tasting
- Experience an ascent or descent of the unique Arzwiller boat elevator
- Visit the spectacular René Lalique Collection
- Tour of Sarrebourg including a visit to the Chagall chapel
- Enjoy a candlelit meal whilst cruising through the two Arzwiller tunnels
- Excellent opportunities for walking and biking. Biking Plus option available

Panache & La Nouvelle Etoile



La Petite France



Arzwiller Boat Elevator



Junior Suite - Panache



Saloon - Panache



A taste of a unique blend of cultures

ITINERARY

Krafft to Niderviller

Day 1 Krafft

Guests are met in Strasbourg and transferred by private chauffeured minibus to Panache where a champagne welcome awaits you. Dinner on board.

Day 2 Krafft to Strasbourg

This morning we cruise across the Gran Ried wetlands to the historic city of Strasbourg. Later, we enjoy a tour of the beautiful 'capital city of Europe' including, of course, a visit to the 12th century Gothic pink sandstone cathedral. We also visit Place Gutenberg and explore the boutiques of La Petite France. Dinner on board.

Day 3 Strasbourg to Waltenheim-sur-Zorn

After breakfast, our cruise takes us past the impressive European Parliament building on the outskirts of Strasbourg and on to our picturesque mooring at Waltenheim-sur-Zorn. This afternoon we enjoy a scenic drive on the Route des Grands Vins, and a private tasting at a long-established winemaker. Dinner ashore this evening at a traditional Alsatian restaurant.

Day 4 Waltenheim-sur-Zorn to Saverne

This morning, guests have the option to visit the Cristallerie Lehrer before we cruise further along the canal to the enchanting town of Saverne. After lunch we take a walking tour of Saverne and drive up to Château Haut-Barr where we can sit and enjoy the wonderful views. Dinner on board.

Day 5 Saverne to Lutzelbourg

After a morning visit to Saverne's market we enjoy a cruise to our mooring in the pretty village of Lutzelbourg. In the afternoon, we visit the mountaintop village of La Petite Pierre, then tour the outstanding René Lalique collection of Art Nouveau and Art Deco glassware. Dinner on board.

Day 6 Lutzelbourg to Niderviller

This morning we cruise through beautiful Alsatian countryside, visiting a fascinating local glassworks en route. We then ascend the unique Arzwiller boat elevator that carries Panache 450 feet up the mountainside in minutes and enjoy a candlelit cruise through the two Arzwiller tunnels to our final mooring at Niderviller. After lunch on board, we tour the historic town of Sarrebourg. Captain's Farewell Dinner on board.

Day 7 Niderviller

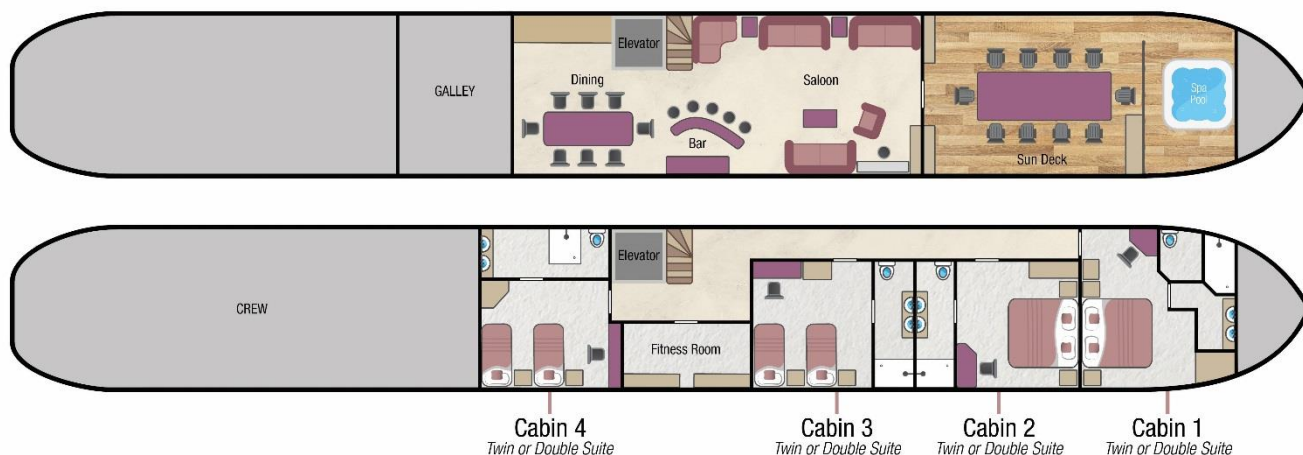
After breakfast, guests are transferred by private chauffeured minibus to their choice of location in Strasbourg.

Themed Cruises Available:

- Family



La Nouvelle Etoile - Fact Sheet



Barge Specifics



Former purpose:	Transport barge
Original year of construction:	1964
Dimensions:	129ft x17ft (39.3m x 5.18m)
Year converted to a Hotel Barge:	2002
Generators:	2 x Yanmar 40kva
Main Engine:	2 x Volvo Penta 180hp
Maximum Speed:	9 Knots
Water capacity:	24m ³
Fuel capacity:	5m ³ diesel

Your crew on board

Crew of 5:	Captain, Tour Guide/Deckhand, Chef, Housekeeper, Pilot/Engineer.
Nationality of crew:	Our crew are usually European. All speak fluent English as well as French, Dutch & German.

Accommodation on board

Maximum 8 passengers / 4 suites

All 4 suites can be configured with 2 single beds or a double bed.

All beds are 200cm long by 90cm wide (6ft 7" by 3ft)

Each suite has an en-suite shower room. There is ample storage and each has 1 wardrobe, 1 cupboard with shelves and a large drawer under each bed for suitcases. All cabins have a night table with small drawers, television with DVD player and panoramic windows. All cabins are fitted with safes.

Bedding provided is sheets with an eiderdown or blankets (no duvets).

Cabin Sizes

All suites are 13ft 2" x 16ft 5" (4m x 5m) including shower room

Ceiling height: in the cabins is 6ft 7" (2.02m)

En-suite shower rooms:

Each shower room measures 13ft 2" x 4ft (4m x 1.2m)

Each has a large walk-in shower with tiled floor and walls and 2 wash basins. They all have WC in a separate room within the en-suite. Washing gel, hand soap, shampoo, towels, face cloths, dressing gowns and hair dryers are all provided.

There are no portholes in the cabins. There are large size windows (2f high x 3ft wide), which cannot be opened.

All sizes are approximate.

Climate Control

Each suite has individually controlled air conditioning and central heating.

Computer and Telephone

Wi-Fi is available throughout the barge and in each suite for passengers who wish to bring their own appliances, this may be subject to availability in more remote locations.

In the saloon there are plenty of USB ports integral to the seating for charging cameras, phones and i-pads

There are no passenger phones on board La Nouvelle Etoile.

Currency

The local currency in all counties where La Nouvelle Etoile cruises is the Euro.

We are unable to accept credit or debit cards.

Cycling & Walking

Most cruise itineraries offer lovely opportunities to walk and cycle along the towpaths. However this can be limited when cruising in Holland and also between Holland, Belgium and France.

You are welcome to walk or cycle using the on board bicycles as often as you wish. Most guests choose to disembark the barge at a lock and visit local villages, returning to the canal and meeting the barge a little further along. The barge travels at a slow speed therefore catching up is not a problem.

There are 8 bikes on-board, 4 regular bikes with 8 gears and 4 E-bikes. Safety helmets are provided. Children's bikes, helmets and child bike seats can be arranged if required on request. Please contact our reservations department at least 8 weeks prior to departure.

Dining Room & Saloon

The Saloon area combines the Lounge, Cocktail Bar and spacious Dining Room and is 14m x 4.80m (46ft x 15ft 9") with a ceiling height of 7ft 4" (2.23m).

The Lounge and dining area are each 23ft (7m) in length and the Cocktail Bar area is located between the two.

The Lounge area has a small library, a CD/DVD player and an upright piano and is furnished in rich teak wood.

There is an elevator between floors which helps accommodate guests less mobile.

Electricity

La Nouvelle Etoile is wired for 220 volts with a 110 volt socket in each bathroom. We recommend you bring an adapter for your particular appliance, which corresponds to the standard French 2-pin plugs. If you wish to use your electrical appliance on-board, please speak to a crew member on arrival to ensure it is suitable for the barge's electrical system.

European Waterways cannot be held responsible for unforeseen voltage fluctuations which sometimes occur when swapping from one voltage system to another

Excursions

La Nouvelle Etoile has an air-conditioned Mercedes Sprinter which is used for transfers and excursions. It has extra headroom and a sliding step.

For charter bookings, the itinerary can be adapted to suit your group's particular needs. If a destination or excursion is within a reasonable distance of the barge, we will do everything we can to arrange it. Please speak with our Reservations team in advance of your cruise and we can pre-arrange with the Captain.

Any guests not wishing to participate in an excursion are welcome to remain on the barge.

Facilities on board

- Gymnasium (exercise room) on the lower deck with a treadmill, exercise bike and weights.
- Elevator between floors which can fit 5 people
- 4 person Jacuzzi hot-tub on foredeck
- Electric Sun Canopy on foredeck, retracts when not required.
- Herb garden
- 4 Regular Bikes & 4 E-Bikes (see cycling and walking)
- Large pop up TV, DVD & CD player in the Saloon
- 24hrs Coffee, Tea and Hot Chocolate machine
- Terrace heating outside
- Pioneer sound system with Bose speakers (guests can play their own music through a wireless device into the speakers).
- Upright Piano
- Wedgewood porcelain and Christoffle silver
- TV & DVD player in each cabin

Food & Drink

All meals on board are freshly prepared by your chef and most meals are a set-menu (there is no choice available). International and local cuisine is featured.

We are able to arrange special meals, e.g. vegetarian / no fish / vegan etc, and we are able to cater for any preferences or allergies. However it is most important that we are notified of any specific requirements at least 8 weeks prior to your departure date.

Failure to notify European Waterways in advance of your cruise may result in disappointment on board.

There is no assigned seating for meals and the dining table on board La Nouvelle Etoile accommodates all guests at a single sitting.

Breakfast: Your day on La Nouvelle Etoile starts with a Continental Breakfast with fresh breads & pastries, fruit, freshly-squeezed orange juice and hot beverages. A hot breakfast option is always offered cooked to order.

Lunch is usually buffet style with colourful salads, pates and cold meats accompanied by hot soup or entrée, delicious deserts and a selection of regional cheeses accompanied by quality wines selected by the chef.

Dinner: Always a gastronomic adventure created by your talented chef. A taste of regional cuisine by candlelight, complemented by fine wines, followed by a selection of regional cheeses, coffee and liqueurs.

Captain's farewell dinner is held on the last night of your cruise. Guests may choose to dress slightly formal.

Drinks included in the cruise price: The well-stocked bar is open 24 hours, which includes wines & premium spirits, beers & soft drinks. All wines are provided with meals and there is a Champagne welcome on arrival. Non-alcoholic beverages and regular or decaffeinated tea and coffee, whole or low fat milk, are offered with all meals.

Drinks not included in the cruise price: Some brands of Champagne and special vintage wines, however these can be purchased in advance of your cruise at cost price, please speak to our Reservations team. We do not recommend specific beverage orders unless you are chartering the whole barge.

Hot Air Ballooning

Hot Air Ballooning is usually available when cruising in Champagne & Burgundy in France.

Once on board, the Captain can arrange this directly with the hot air balloon company. Flights usually last for approximately 1 hour and are weather dependent. The cost is approximately 230 Euros per person and this should be paid directly to the balloon company on the day of the flight (they do accept credit cards).

Kindly advise our Reservations team in advance if you are interested in ballooning.

One of the operating company is France Montgolfieres and their website is www.franceballoons.com

Laundry

On the lower deck, there are laundry facilities available for guests to use. A washing machine (powder is provided), tumble dryer and an iron & ironing board.

Luggage / What to pack

Please try and fit everything for your cruise into one reasonably sized case per person. Soft bags are preferable as these can be stored in the drawers under the beds.

Practical comfort and casual clothing is the norm aboard La Nouvelle Etoile and for most excursions. The dress code for dinner is relaxed and informal. For the Captain's Farewell Dinner on the last evening, guests often dress-up, which is optional.

The weather is hottest in June, July, and August when temperatures can reach the mid 30s°C / top 80s°F.

Suggested things to pack:

- Light clothing including shorts and T-shirts. A sweater or lightweight jacket is recommended for evenings and the air-conditioned interiors.
- During spring and autumn, you may need medium weight clothing. A lightweight raincoat for showery times would be advisable.
- In summer, a sun hat can be useful.
- Comfortable walking shoes with textured non-slip soles as the deck can be slippery when wet.
- There is a hot tub on board, so don't forget your swim suit.

Medical

Please let us know in advance of your cruise if you require frequent or ongoing medical attention.

The crew are unable to administer medicines but can accompany you to a pharmacy for you to purchase any necessary medicines. Due to your cruise often being in a rural location, we recommend you bring all necessary medication with you.

Doctors are usually not far away for an urgent consultation and the Emergency Services can be called if required.

Problem during your Cruise

If you have a problem during your cruise, please give us the immediate opportunity to make things right. Please bring any concern to the private attention of your Captain who will often be able to solve any issue immediately.

Restricted Mobility

There are 10 steps between the Salon to the lower cabin deck and a further 2 steps down to access cabins 3 & 4. Handrails are fitted throughout.

There is an elevator on board which measures 3ft 7" (1.1m²). The cabin most suited for passengers with mobility restrictions is cabin #4 as there are handrails in the en-suite bathroom for the toilet and shower.

Any passengers with restricted mobility, please contact our reservation team for more details.

Safety and Security

Once you are on board, your Captain will talk you through the Cruise Safety Procedures. Safety Instructions are detailed on the last page of this document.

Please note that European Waterways cannot be responsible for any valuables that you bring on board. We strongly recommend that you do not bring valuables with you unless required and that you ensure that all valuables are covered by your travel insurance.

Safes are provided in each cabin on board La Nouvelle Etoile. The cabin doors are not usually locked for safety reasons.

Smoking

We have a strict non-smoking policy for safety reasons and for the comfort of your fellow passengers.

If you would like to smoke we request that you smoke outside or on the deck away from other guests.

Sundeck

The lovely sun deck measures 17ft 6" x 22ft (5.3m x 6.7m) and has a Spa Pool which can accommodate 4 people. There are 8 reclining chairs for sunbathing and a large table for dining al-fresco and for shade, there is an electronic retractable canopy. The sundeck also has outdoor heating should the evening turn chilly.

Themed Cruises

Biking, Walking & Wine Appreciation cruise itineraries are available for charter groups, please ask our Reservations team for more details.

Special interest cruises often have a supplement, details can be found at www.europeanwaterways.com

Tipping

Gratuities are not included in the cruise fare. Tipping is entirely discretionary but is greatly appreciated by the crew if you are fully satisfied with the level of service on board. As a guideline, the average tip given by our guests from around the world is approximately 5% of the Cruise Fare.

The usual way to give the tip is to give the amount in cash as one lump sum to the Captain / Cruise Director on the last day of the cruise. They will distribute the amount equally amongst the crew.

Euros or Dollars are equally appreciated. ATMs are accessible for cash withdrawal on most itineraries during the cruise and the crew can advise where these are located.

Transfers

For details of La Nouvelle Etoile vehicle, please see "Excursions". The approximate transfer duration is between 2 and 3 hours depending on the cruise itinerary & direction, except for cruises in Holland when the transfer is just 45 minutes.

Water

Tap water on board La Nouvelle Etoile is potable and bottled water is also available. There is also a water softener on board.

Safety Instructions on La Nouvelle Etoile

On arrival, the Captain will talk you through the Cruise Safety Procedures on board.

In addition, it is important that all passengers are familiar with the safety instructions detailed below.

- Please follow the instructions of the Captain and crew at all times.
- Remember that decks can be slippery. Please wear non-slip shoes and do not run or jump whilst on board.
- Do not walk on the side or rear decks or outside the guard rails.
- Passengers are not permitted in the engine rooms, technical areas or crew accommodation at any time, or in the galley or wheelhouse unless accompanied by a crew member.
- Do not embark or disembark the barge unless the gangplank and handrail are in place or the crew have advised that it is safe to do so. Never do so when the barge is moving.
- Be careful when the vessel is being moored up with the barge ropes. In particular do not step into a loop in the rope or try to release the mooring rope from a bollard.
- Keep clear of any overhead obstructions and remain seated if on deck whilst the barge passes under bridges with restricted headroom.
- Do not attempt to touch the sides of any lock or bridge.
- Do not open lower deck portholes whilst the barge is moving.
- Life jacket preservers are located in designated lockers in your cabin or in designated deck lockers. Once on board, please take the time to identify their location and read the instructions.
- For fire safety reasons, smoking is not permitted anywhere inside the barge.
- The barge's equipment such as the hot tub and bicycles must only be used following preparation by the crew. Use of the bicycles and the hot tub is at your own risk. Breakable glasses are not permitted in the hot tub and alcohol consumption is not advised.
- There is an open bar policy on board. However, excessive alcohol consumption can be dangerous, particularly in a warm climate and in proximity to deep water and the Captain has the discretion to withhold alcohol if safety to passengers or crew is at risk.

In an emergency

- Keep calm. Do not return to your cabin to recover your possessions.
- If you discover a fire on board, sound the fire alarm and notify a crew member immediately. If possible, close doors behind you to confine the fire. Please take the time to identify the location of fire alarms and fire extinguishers.
- If the alarm sounds or you hear repeated continuous blasts on the barge horn, you must, if possible, assemble on the sundeck for further instructions.
- If you discover water below deck, notify a crew member immediately and go to the sundeck to await further instructions.
- If you are in your cabin and the way to the sundeck is obstructed, follow the signs to the alternative fire exit. Please take the time to identify all fire exits.
- The emergency number for fire, police or medical assistance on all public phone networks is 112.

Please ask a member of the crew on board if you require any further safety advice