



Welcome on board!

IMPORTANT INFORMATION FOR YOUR TRIP



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Dear AMADEUS guest,

Thank you for choosing to cruise with our AMADEUS fleet. This informative pamphlet is a comprehensive guide for planning your upcoming trip.

If you have a concern that is not covered in this guide, please do not hesitate to contact us; we would be happy to answer any questions. On behalf of the entire AMADEUS family, we hope you have a relaxing trip from which you will take home lots of beautiful memories.

Your AMADEUS team

OMISSIONS

We are not responsible for omissions or printing and/or presentation errors in brochures, on Internet sites, or in any other media where such information may be presented; we reserve the right to make corrections as required.

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Before you go

PASSPORT AND VISA

Our AMADEUS cruises take place in the EU region. A passport that is valid for at least six (6) months after your return date is required on each of our river cruises. European Union, U.S. and Canadian citizens do not need visas for countries visited.

Other nationalities should consult the local embassies or consulates for the most up-to-date information on visa requirements.

LUGGAGE INFORMATION

While there are no restrictions to the number of bags each guest may bring on board our ships, storage space is limited, so we suggest each guest limits themselves to one bag and one piece of hand luggage.

We recommend that you contact your airline in advance as other restrictions may apply to flights. In order to ensure your luggage is delivered to the correct cabin, we ask that you clearly mark the outside of your bag with personal luggage tags.

For safety reasons, the ship's management team may request all baggage to be identified before being brought onboard. Any items not identified will not be allowed onboard.

Amadeus River Cruises is not responsible for any lost, stolen or damaged luggage or personal items.

DRESS CODE ON BOARD

We want our guests to have a comfortable relaxing experience. We recommend casual clothes for daytime wear and elegant clothing for dinner and for special occasions.

WHAT TO PACK

The following items are essential for any destination: sunglasses, sunscreen, hat, and umbrella. In the colder months we suggest to bring a warm scarf, gloves and waterproof shoes.

It is recommended that you bring duplicates of prescription eyewear, copies of prescriptions for any medications (generic equivalents are usually easier to obtain), copies of credit card information, and copies of your passport information pages.

An adapter/transformer may be necessary (the onboard power supply is 230V AC/50 Hz) if you bring any electronic devices with you. A travel alarm clock is also helpful. If you plan to send postcards, do not forget the addresses of the recipients.

CLOTHING

Comfortable, casual clothing is appropriate both onshore and onboard and we suggest lightweight clothing that can be layered. Shorts are appropriate for most tours, however long pants may be required for inside visits on some excursions. Your cruise manager will advise when and if this is required. Mix-and-match color schemes work best to help keep baggage light. You will find a significant amount of walking over uneven terrain during your time ashore. We recommend comfortable walking shoes with good ankle support. Sturdy sandals are another good option.

Don't forget to pack a lightweight, waterproof jacket (preferably hooded) or even a heavier-weight wind-breaker for cooler temperatures. Also, keep in mind that the ship, motor coaches and other venues visited on our itinerary are air conditioned and may be quite cool. We recommend you that you pack a lightweight sweater or long sleeve shirts and carry them with you on excursions.

Our guests travelling on the *AMADEUS Queen* or *AMADEUS Provence* may want to bring a swimsuit.



CARE PRODUCTS

All of our cabins and suites are equipped with high-quality care products, such as soap, shampoo, body lotion, and shower gel. Hair conditioner is also available upon request.

You will also find a sewing kit, shower cap and nail file in your cabin as well as a hair dryer.

TRAVEL AND CANCELLATION PROTECTION

No one wants to fall ill before or during their trip. In order to ensure that you have the best possible protection should the worst happen, we recommend that you take out an appropriate insurance policy before starting your journey. This will cover any travel cancellation costs, compensation for lost or damaged luggage and potential medical treatment. Please contact your local tour operator for insurance coverage.

SHORE EXCURSIONS

You will get to know many different countries and cultures first hand with our tailor-made excursion program. We recommend our carefully selected excursions and excursion packages to all explorers and globetrotters. You will find a detailed description of the possible or already booked excursions in your travel documents.

RESPONSIBILITY AND WAIVER

The passenger accepts the terms and conditions of the Passenger Ticket Contract when participating in any organized shore excursion/ tour that is provided by us.



Helpful Tips:

YOUR TRAVEL DOCUMENTS

- To avoid confusion, it is recommended that you label your luggage **with individual identification tags**.
- Always keep **a copy of your travel insurance policy** with you and read all points carefully before departure.
- Make sure that your passport is **valid for at least six months** from your return date – this is a mandatory requirement for entry in some countries.
- With all travel documents, check your personal data for accuracy – as soon as you receive the documents. In many cases, this must be consistent with the information in your passport or other documents, and a subsequent change of name may involve additional costs. If this condition is not met, you may be prohibited from entering a country or entering a means of transport.
- Tour operators and travel agencies usually do not pass on customer data to third parties. If you would like to be able to contact friends or relatives at your holiday destination, please provide copies of your itinerary and contact details to them.
- We advise keeping a list of your expenses during the trip to make handling possible customs formalities easier afterwards. Write down the sums in both foreign and domestic currency and keep all purchase receipts in a safe place!

Arrival and Departure

HOTEL CHECK-IN / HOTEL CHECK-OUT

If you have purchased an additional hotel night, please be advised that most hotels do not allow check-in earlier than 3:00 pm. If you arrive at the hotel before 3:00 pm, you may need to wait until the room becomes available.

Hotel check-out is usually no later than 12:00 pm. If your arrival or departure schedule does not coincide with these times, you may ask the hotel to store your luggage while you explore independently.

TRANSFER

If you have purchased an arrival transfer, we will send you information regarding pick-up time and meeting location of our Representative with your final documents.

If you have purchased a departure transfer, the Cruise Director onboard will reconfirm the arrangements with you prior to final disembarkation.

TRAVEL DELAYS

If you experience a delay in travel, please contact the ship directly at the number provided in your final documents. Further action will be required depending on whether the ship stays in port overnight or has to set sail for the next port earlier. The ship's reception desk is open 24 hours.

DOCKING LOCATION

The exact docking location for the start of your AMADEUS cruise will be included in your final documents or contact your travel agency/tour operator for more details.

Please note that on occasion, docking locations can change on short notice due to port authority decisions. Should you have trouble finding your AMADEUS vessel, please contact the ship directly.

EMBARKATION

Your AMADEUS cruise begins with check in on embarkation. The respective embarkation time is recorded in the program and depends on your individual schedule – however, you can usually board your AMADEUS ship from 4:00 pm. When you check in, you will receive your room key and the first essential information for life on board. Afterwards, you will get to know our crew over a welcome cocktail in the Panorama-Bar and receive important safety information about your trip.

DISEMBARKATION

Your AMADEUS cruise ends with disembarkation, which usually takes place after breakfast. Please do not forget to settle your expenses on board at the reception and return your cabin keys before departure. If you need a taxi for your departure, please do not hesitate to contact reception – our staff will be happy to help you with the planning.

We are not responsible for: late arrivals or missed transfers due to delayed, changed, cancelled, or missed flights, trains or any other mode of transport; for missed trip days; or for extra costs resulting from delayed, changed, cancelled, or missed flights, trains or any other mode of transport.

Please check your individual travel insurance plan for coverages.

Onboard Facilities

INTERNET

Wireless Internet access is available onboard. We ask for your understanding that the connection during your trip may be weaker within certain sections of the route and does not meet the standard of a land based Internet connection. In addition, downtimes may occur on board, as international borders are often crossed during the cruise. Please contact reception upon arrival to get more information. We recommend Internet service be limited to email communications and web browsing, and ask that guests refrain from certain online activities such as streaming videos, downloading music, video, Skype, video messengers and remote computer access such as GoToMeeting, Remote Desktop etc.

These programs use high bandwidth and will limit internet access for others onboard.

NOTE: iPads assign little battery power to their internal signal. Unless the Wi-Fi signal is very strong, it is likely you will experience interruptions or may not be able to connect at all. You may notice laptop users have no trouble connecting to the Wi-Fi on board, while an iPad in the same spot drops and iPad Internet session while going unnoticed on other devices.

PANORAMA-BAR

If you want to relax and enjoy the passing river scenery or if you want to end your evening in a wonderful atmosphere, you've come to the right place: all ships in the AMADEUS fleet have a spacious

Panorama-Bar with lounge chairs and an extensive of drinks offering in the evening, our guests can expect exciting onboard shows and atmospheric live music.

PANORAMA-RESTAURANT

Our Panorama-Restaurant, located on the Strauss Deck, is where you can enjoy all your meals during your journey – from a varied breakfast buffet to a multi-course lunch menu and an elegant dinner. The restaurant offers enough space to serve all guests in a single seating: the prerequisite for a perfect culinary trip.

AMADEUS-CLUB

The AMADEUS-Club is the ideal place to retreat and relax in an exclusive atmosphere and reflect on the experiences of the day. In addition to a selection of magazines, books and games, you will also find our complimentary coffee and tea station here, available around the clock.

SUN DECK

On our Sun Deck you can enjoy a unique view of the passing scenery and the beautiful cities along the European waterways. Enjoy the warm sun rays on the numerous deckchairs or a cool drink at the Lido-Bar. The Sun Deck is also equipped with awnings for some shade, a big chess board and a shuffleboard area.

RIVER TERRACE

The elegant river terrace at the stern of your boat reveals a spectacular view of the river and at the same time the large glass fronts protect from wind and rain.

HAIRDRESSER AND MASSAGE

Throw your everyday life overboard and start your own personal program of well-being: This is best done with a relaxing massage by our trained spa specialists or a beauty appointment with our onboard hairdresser.

Please contact reception for detailed information about prices and current offers, as well as to make an appointment.

FITNESS

Relaxation and activity in equal measure. If you don't want to miss out on being active during your vacation, our onboard fitness center is open 24 hours a day and is complimentary for our guests. Join our early morning class for an active start to the day.

GIFT SHOP

The gift shop onboard offers a limited selection of toiletries, souvenirs, and other sundries. All purchases are charged to your shipboard account. The hours of operation are available in the daily program.

Please note: No over-the-counter medications are available, in accordance with European laws.

LAUNDRY SERVICE

Laundry service is available onboard for a nominal fee. Please note that neither self-service laundry facilities nor dry cleaning services are available.

RECEPTION

Our reception is staffed around the clock during your journey and our team will be happy to assist. If you would prefer to explore the region on your own, our reception team will be on hand with advice! Whether you are planning a shopping trip, an individual city tour or a cultural trip; we will be happy to assist you with your planning.

ELEVATOR

All AMADEUS ships have a guest elevator, which operates between the Mozart & Haydn decks. The Sun Deck is not accessible by elevator.

Cabin Amenities

CABIN KEY

You will receive a cabin key upon embarkation. When going ashore, you will exchange your cabin key for a boarding pass at the reception desk. Please do not forget to return your key at the end of the journey.

TV

All cabins are equipped with a TV. Please note that reception is via satellite; we therefore ask for your understanding that minor disturbances or interruptions may occur, especially during lock times and on certain sections of the route.

TELEPHONE

All cabins in the AMADEUS fleet have a direct-dial telephone with GSM system. Please note that outgoing calls will be charged to your onboard account.

SAFE

We recommend securely storing valuables, cash and cheques for the whole journey. You will find a personal safe in your cabin for this purpose.

BATHROOM FACILITIES

All cabin bathrooms are equipped with towels, hair dryer, cosmetic mirror and high-quality toiletries, such as soap, shampoo, body lotion and shower gel. Hair conditioner is also available upon request. You will also find a sewing kit, shower cap and nail file in your cabin. In addition, bathrobes and slippers are available for you in the suites category.

STORAGE SPACE

Both cabins and suites have ample storage space in the form of spacious wardrobes, drawers, and storage space for your luggage under the beds.

AIR CONDITIONING

Every cabin is equipped with an individually adjustable climate control system. Please note it is only effective if windows and doors are closed.

BALCONIES

All AMADEUS fleet cabins are on the outside and a large number of them also have ceiling-high panoramic glass fronts with French balconies or automatic drop-down windows that can be opened. The suites on AMADEUS Imperial, Queen, Provence and Silver ships also have accessible outside balconies with a cosy seating area for a unique view of the passing scenery.

We use the freshest local ingredients.



MINIBAR

Suites on all AMADEUS ships are equipped with a minibar. Please note that the consumption of drinks and snacks from the minibar will be charged to your onboard account. If you need a fridge for your medication, you can request one at reception at any time.

Life On Board

ONBOARD LANGUAGE

The primary language onboard is English. Your Cruise Director, key staff and tour guides all speak English. Depending on the nationalities of your fellow travelers, you may also hear additional languages spoken.

ITINERARY

You will receive a detailed daily program each day of your trip, which will be placed in your cabin the evening before. The program includes important information such as mealtimes, departure times and starting times for excursions and events on board.

ANNOUNCEMENTS

Our onboard cruise management regularly provides you with important information about the day's program, excursions during your trip. Announcements are usually made in German and English via a loudspeaker system on the Sun Deck, in the cabins and all public areas.

SUSTAINABILITY

We attach great importance to using as few of the natural resources of our wonderful river landscapes as possible. In addition to water and energy-saving measures, environmentally friendly operations, consistent waste avoidance and a preference for regional foods, our company is committed to an active awareness of its general responsibility for the environment and society. You will find all information about how you as a guest can actively support us with this in your cabin's bathroom or at the reception.

DINING

The ship's onboard restaurant provides a relaxed environment and offers international and local cuisine. Breakfast and lunch are sumptuous buffets, with evenings featuring chef's specialties and regional dishes. In addition, a light breakfast and lunch is offered in the Panorama-Bar. Complimentary hot coffee and tea are available all

day. Mealtimes are scheduled around tour departures, and breakfast can take place very early in the morning. If you would like to reserve a particular table in the Panorama-Restaurant, please contact our restaurant manager/maître d'hôtel on the first day of the cruise and discuss your table preference. We will do our best to meet with your wishes.

SPECIAL DIETARY NEEDS


There is always a vegetarian option for all meals on board AMADEUS ships. If you have special dietary requirements or suffer from food allergies, please inform your travel agent or tour operator at least 60 days prior to departure. We assure you that our crew is highly trained for providing special dishes and they are very experienced in adhering to special dietary requirements such as lactose or gluten intolerance. We will do our best to ensure that your request is accommodated, but cannot guarantee all diet needs and preferences can be met. Some requests may incur a small service charge.

DRINKING WATER

The ship has been outfitted with a sophisticated filtration system, and the tap water in each cabin is safe for drinking. In addition, bottled water is provided in your stateroom for your comfort.

ELECTRICAL CURRENT

The voltage in hotels and onboard ship is 230V, European standard. To use any electrical product that is not dual voltage (e.g. from the US, Canada, Australia or the UK), you will need a plug adaptor and some devices will require an electrical converter. Many electronic devices have built-in electrical converters, however please check the manufacturer's specifications for details. A two-pole adaptor is also available at reception.

Standard	Volts	Hertz	Plug Type
Western Europe	230	50	C & F  Typ C Typ F

LOST PROPERTY

Have you lost or found something? Then please contact our reception; this is where all objects are usually received and handed over.

VISITORS ON BOARD

Please note that visitors on board are generally not permitted due to safety regulations; we recommend that you clarify any exceptions with our onboard hotel management in advance.

PETS

Please note that no pets are allowed on board AMADEUS ships.

SMOKING ON BOARD

For safety reasons, smoking on board is not allowed in the entire interior of our ships; only on the Sun Deck and in specially marked areas. We ask our smoking guests to always show consideration to non-smokers.

We ask for your understanding that smoking in cabins is completely prohibited for safety reasons. The penalty for non-compliance is € 375 per passenger.

MOORING AND DOCKING FACILITIES

Local river authorities allocate docking space around ship arrivals and departures in port. Typically, river ships dock facing upstream. Occasionally port conditions require ships to tie up alongside each other, in which case guests may be required to walk through another ship to access their own ship.

This is part of the river cruise experience and is perfectly normal and beyond our control. Guests may experience obstructed views from staterooms when the ship is docked.

Onboard Services

ENTERTAINMENT PROGRAM

Our experts always work hard to provide you with a diverse and varied entertainment program during your cruise. Depending on the route and theme chosen, you will be able to enjoy various lectures, shows, cooking demonstrations and music programs on board. Specific items and their respective starting times can be found in the daily program.

BIRTHDAY CELEBRATIONS

Are you celebrating your birthday with us on board? Congratulations! We would love to surprise you with a little something from our onboard patisserie!

CABIN GIFTS

Do you want to surprise someone on board our ship? We would be happy to arrange personal greetings and a cabin gift.

To do so, please contact reception or contact your travel agent before the journey starts. We would be pleased to help you organise your surprise.

WAKE-UP CALL

Left your travel alarm clock at home? No worries! Please inform our reception desk if you would like to be woken up individually at a certain time of day – we will be happy to take care of it.

ONBOARD NEWSPAPER

To make sure that you are always kept up to date during your river cruise, we offer you an up-to-date daily newspaper in German and English on board all our ships, which also provides you with interesting information on destinations, excursions and program items.

CABIN SERVICE

During your AMADEUS trip, you will, of course, benefit from our attentive cabin service, which also includes the evening turndown service.

MAIL

Both postcards and stamps are available in our onboard ship. You can give your post to reception, which will send it at the next port of call. We are not responsible for mail that is not properly delivered by the postal service.

Health and Well-Being

PHYSICAL REQUIREMENTS

The decision is yours if you want your trip to be active or relaxed. A certain degree of mobility is necessary for our on-shore programs since many excursions take you over cobblestones, stairs or uneven terrain. We refer you to our activity level guide which is on a scale from 1–5, which increase according to the required level.

ACCESSIBILITY

The AMADEUS Fleet is equipped with an elevator that services all decks except the Sun Deck. Please note that accessibility to some sights may be limited. Embarkation/disembarkation facilities may also be impossible to navigate with wheelchairs, scooters, walkers, or any other mechanical device due to the constantly varying water level and the associated different docking conditions.

MEDICATION

If you need special medication, please remember to bring a sufficient quantity of it on board with you.

HEALTH & HYGIENE

As part of a commitment to a clean, safe, and healthy onboard environment, our ship management practices a strict sanitization protocol. To assist in this important matter, we kindly ask all guests to wash their hands frequently and to consistently use the hand-sanitizer machines when entering the ship and when entering the restaurant. The machines are located just inside the main entrance to the ship and at the entrance to the restaurant.

EMERGENCY AID

The ship does not employ staff nurses or doctors onboard but our crew has been trained in first aid. If you require treatment, please inform cruise management and we will arrange for you to be treated in a local facility at the next port of call.

Any medical expenses incurred during the trip are the guest's own responsibility; we are not responsible for costs of medical service or the quality of medical care received. A travel insurance policy that covers medical expenses while travelling internationally is highly recommended.

Payment and Currency

ONBOARD ACCOUNT

Any consumption on board during your cruise (except for the services included in the cruise price) will be recorded in your onboard account. You can pay the total amount at the end of the trip. This applies to excursion bookings, drinks at the bar and expenses in the restaurant, the gift shop or the hairdresser.

ONBOARD CURRENCY

The currency on board is the EURO; however, the following currencies are accepted to settle your onboard account: Swiss franc (CHF), British pound (GBP), US dollar (USD) and Norwegian krone (NOK).

PAYMENT METHODS ON BOARD

You can pay by cash, bank card with Maestro symbol and credit card (Visa, MasterCard, Diners Club and American Express). ATMs are not available onboard the ships and may be limited in the smaller towns and villages along the rivers. Your bank can tell you which network your ATM card can access, and whether a debit or credit card must be used. It is also recommended that guests bring contact number for your bank or credit card company in case you require assistance while traveling.

GRATUITIES

Gratuities are appreciated for a job well done and a common way for guests to express their satisfaction with the cruise staff. Should you wish to tip in cash, you may place your gratuity in the tip box at the reception, at the end of your cruise. You may also add your gratuity to your onboard account to be settled with the rest of your charges.

CURRENCY EXCHANGE

It is possible to exchange money in the respective local currency in all ports of call. Exchange offices are usually located in the immediate vicinity of the docks or in the towns and cities visited.

LOCAL CURRENCIES

The EURO is the valid payment method in most of the regions we visit, with the exception of the following countries:

Bulgaria	– Bulgarian lev	(BGN)
Croatia	– Croatian kuna	(HRK)
Romania	– Romanian leu	(RON)
Switzerland	– Swiss franc	(CHF)
Serbia	– Serbian dinar	(RSD)
Czech Republic	– Czech koruna	(CZK)
Hungary	– Hungarian forint	(HUF)



Onboard Safety

GENERAL SAFETY INFORMATION

Safety on board is a major concern for us. We ask that you pay attention to the general safety information from our onboard personnel and to strictly follow the instructions of the captain in case of emergency. Even though our cruise fleet is designed to be very safe, you are still on board a ship and this can mean motion of the ship. Always move with the necessary caution and always hold on to a handrail when climbing stairs and entering or leaving the ship. We ask for your understanding that certain security measures, such as access control, baggage monitoring etc. will be carried out on board. Please report any suspicious people or activities immediately to reception.

SAFETY BRIEFING

At the beginning of your cruise, our crew will familiarise you with the safety regulations on board. In your own interest, please note that this safety briefing is mandatory for all guests on board.

EMERGENCY EXITS

During your safety briefing you will learn how to get off the ship as quickly as possible in an emergency. Please find the nearest emergency exit to your cabin.

FIRE EXTINGUISHERS

Fire extinguishers are located in strategic locations throughout the vessel, as well as a smoke alarm system. In case of fire, please inform reception immediately and follow the instructions of the ship's management.

ANNOUNCEMENTS

In case of emergency, the cruise management can contact our guests in the cabins, on the Sun Deck and in all public areas via a loudspeaker system. We therefore ask you to always listen to the announcements made by the crew.

PROHIBITED ITEMS ON BOARD

Certain items are not allowed on board your cruise. We kindly ask you not to bring weapons or similar items, sharp or pointed objects or flammable or explosive substances with you. Please note that due to the safety regulations in the cabins no irons are allowed.

Cruise Itinerary and Shore Excursions

DAILY PROGRAM

The cruise itinerary is set in advance and will usually change very little during the cruise. In exceptional cases, there may be slight changes to the program due to changes in water levels, lock transits etc. Please refer to the exact schedule of the day, including excursion times and information about the destinations, in the daily program or contact your cruise management.

ITINERARY CHANGES

You can count on the value of our experience and regional knowledge to make sure you enjoy your travel program, even when conditions beyond our control occur. Although every effort is made to keep itineraries as advertised, we reserve the right to make changes and substitutions, as necessary, to ensure the safety of our guests and our vessels. Every effort will be made to alert guests of known changes, in advance of boarding. When this is not possible, all guests will be informed on board of any change or amendment. In exceptional cases, such as high or low water, it may be necessary to adjust your trip schedule in sections or to cover some of the distances by coach. The decision as to whether such adaptations of the itinerary are necessary lies with your captain, who will inform you of any changes in good time.

EXCURSIONS

Excursion packages can be purchased in advance of your cruise at a discounted rate. Excursions can also be booked individually or by package at regular rates on board. Our comprehensive shore excursions have been designed to provide you with the best possible experience.

Participation in excursions is, of course, voluntary; you will usually receive a description of the excursions in your travel documents before departure. If you have any further questions, please contact our cruise management on board who will be happy to provide you with additional information.

Please note: the minimum number of participants for excursions by bus is 20 people; the minimum number of participants for excursions on foot is 12 people.

The schedule of individual excursions can vary; this is partly due to the volume of traffic in the cities and the opening hours of facilities.

EXCURSION LANGUAGE

Comprehensive shore excursions are led by local English-speaking guides and have been designed to provide you with the best possible experience.

AMADEUS AUDIO SYSTEM

For an uncomplicated excursion experience, the lightweight AMADEUS listening device consists of a receiver and comfortable headphones,

You enjoy complete freedom of movement and yet will not miss any interesting commentary from your guide. The listening devices is also compatible with hearing aids.

GO ACTIVE

There is also a lot to experience off the beaten track: And what better way to do this than an individual bicycle discovery tour using one of our complimentary bicycles. Of course, we will also equip you with the appropriate accessories, such as bicycle helmets and locks.

Bicycles can only be reserved through the Front Desk one (1) day in advance of the time you wish to use them (or on the day of, if available). The use of the bicycles is solely at your own risk.

CUSTOMS REGULATIONS

If you make purchases during your cruise, we recommend that you keep all receipts in a central place; this makes it easier to clear customs on your return journey.

SHOPPING

Keep in mind that many shops in Europe may be closed on Sundays and holidays. During your program there is free time built into your schedule for shopping or other activities.

We make every effort to ensure time is available for shopping during excursions. The actual amount of time available may be limited due to tour constraints.

LOCAL WEATHER

Temperatures are as different as the destinations we travel to. To ensure that you are always well prepared, we have compiled a list of the average lowest and highest values of the most important cities visited (all data in °Celsius):

Celsius to Fahrenheit F = C x 9/5 + 32

	JAN	FEB	MAR	APR	MAY	JUN
Amsterdam	2/6	2/6	4/9	6/12	9/15	12/18
Basel	-2/4	-2/4	-1/6	2/12	4/15	8/19
Bratislava	-6/1	-3/3	0/9	5/15	9/21	13/24
Budapest	-4/0	-2/4	2/10	8/17	11/22	15/26
Bucharest	-1/6	-4/3	-3/4	1/8	6/13	11/19
Cologne	-1/5	-1/6	1/10	4/14	8/19	11/21
Lyon	0/6	1/8	3/12	6/15	10/19	13/22
Paris	1/6	1/7	5/12	6/16	10/20	12/23
Passau	-6/0	-4/3	-1/9	3/14	7/19	11/22
Prague	-5/0	-5/1	-1/8	3/12	9/20	12/22
Vienna	-4/1	-3/3	0/8	6/15	10/19	15/22
	JUL	AUG	SEP	OCT	NOV	DEC
Amsterdam	15/20	15/20	13/18	10/14	6/9	3/6
Basel	12/23	13/26	13/24	11/21	7/15	4/8
Bratislava	15/26	14/26	10/22	6/16	2/8	-2/3
Budapest	16/28	16/27	12/23	7/16	3/8	-1/4
Bucharest	17/24	18/27	17/26	14/23	9/17	4/11
Cologne	12/23	12/23	9/20	6/15	2/9	0/6
Lyon	15/28	14/26	12/22	8/18	3/10	0/6
Paris	15/25	14/24	12/21	7/16	5/11	2/7
Passau	12/24	11/23	9/20	4/12	0/7	-4/2
Prague	16/24	14/23	10/18	5/14	1/6	-2/3
Vienna	15/26	15/24	12/20	7/13	3/7	-1/3

Helpful Tips:

FOREIGN COUNTRIES AND CULTURES

- Respect is the motto when it comes to getting to know foreign countries and cultures. Always keep this in mind when you travel to another country and act in a way that you would expect from guests in your home country. If you meet the people in the host country with respect and genuine interest, you will be enriched by the exchange; and maybe you will even make new friends!
- For a perfect start to your travel adventure, we recommend good preparation using travel guides, reference material and trusted sites on the internet. Because even on a cruise, the better prepared you are for what awaits you along the way, the more intriguing and open your new experiences can be.
- Respect cultural differences, particularly with respect to clothing customs in the guest country. The best example is provided by the locals – if you are unsure, ask your cruise operator.
- You are sure to have many wonderful experiences that you wish to capture during your cruise. If you wish to take photos, please ask for permission first and note that restraint is particularly appropriate for religious ceremonies and events.
- During your trip, we ask that you only observe animals in their natural environment and avoid direct contact with them; this includes touching or feeding wild animals.
- You should make sure you buy your souvenirs from local craftsmen and suppliers.
By doing so, you make an important contribution to supporting the local economy and people at your holiday destination.

Crew

CREW AREA

Just like our guests, the crew on board has a private area, which is exclusively reserved for them. Please respect the privacy of our crew and do not enter the area.

CAPTAIN

Our captains have many years of experience and are very familiar with the cruise program. The captain is responsible for the entire ship and the management of the crew, and at the same time the chief contact person for all safety issues on board.

CRUISE MANAGEMENT

As true travel professionals, our experienced cruise managers have a very special function on board: they are responsible for the entire itinerary – both on water and on land – and are therefore the first point of contact for guests when it comes to the program schedule, excursions and travel information.

HOTEL MANAGER

Our hotel managers will make sure that you feel comfortable as a guest on board. The hotel management is responsible for all matters concerning accommodation, catering and service; the well-being of the guests is always the top priority.

RECEPTION

Our reception is staffed around the clock during your journey and our team will be happy to help you in all matters. Would you prefer to explore the region on your own and would like to know which attractions you should not miss, where to go shopping or which restaurants are recommended? Then contact our reception team – here you will find real insider tips on the respective destinations!

THE CREW ON BOARD

During your cruise you will meet some of the crew; especially at reception, in the restaurant and lounge. However, many more crew members are also on duty for you behind the scenes, around the clock, to make sure that you feel comfortable on your journey.

Conversion Tables

Below is some information that may be helpful to you during your international travels.

TEMPERATURES

Celsius to Fahrenheit $F = C \times 9/5 + 32$

Fahrenheit to Celsius $C = (F-32) \times 5/9$

TIME

0100 =	1:00 AM	1300 =	1:00 PM
0200 =	2:00 AM	1400 =	2:00 PM
0300 =	3:00 AM	1500 =	3:00 PM
0400 =	4:00 AM	1600 =	4:00 PM
0500 =	5:00 AM	1700 =	5:00 PM
0600 =	6:00 AM	1800 =	6:00 PM
0700 =	7:00 AM	1900 =	7:00 PM
0800 =	8:00 AM	2000 =	8:00 PM
0900 =	9:00 AM	2100 =	9:00 PM
1000 =	10:00 AM	2200 =	10:00 PM
1100 =	11:00 AM	2300 =	11:00 PM
1200 =	12:00 Noon	0000 =	12:00 AM

OTHER MEASUREMENTS

1 pound (lb)	=	0.45 kilograms	(kg)
1 kilogram (kg)	=	2.2 pounds	(lbs)
1 ounce (oz)	=	28.3 grams	(g)
1 US pint (pt)	=	0.47 liters	(lt)
1 inch (in)	=	2.54 centimeters	(cm)
10 inches (in)	=	25.4 centimeters	(cm)
1 foot (ft)	=	30.5 centimeters	(cm)
3.3 feet (ft)	=	1 meter	(m)
1 mile (mi)	=	1.6093 kilometers	(km)
100 miles (mi)	=	160.93 kilometers	(km)
2.5 acres	=	1 hectare	
100 acres	=	40 hectares	

ROMAN NUMERALS

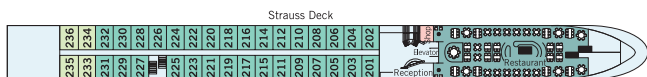
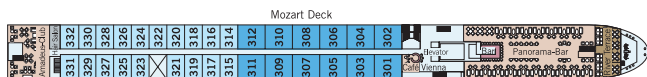
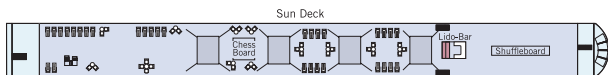
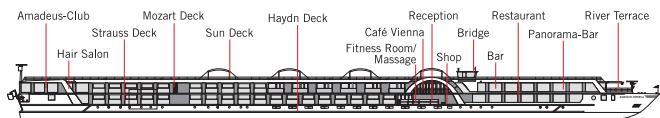
1 = I	6 = VI	50 = L	125 = CXXV
2 = II	7 = VII	100 = C	590 = DXC
3 = III	8 = VIII	500 = D	2014 = MMXIV
4 = IV	9 = IX	1000 = M	
5 = V	10 = X		



The AMADEUS Fleet

From the beginning, the ships of the AMADEUS fleet have always defined the art of river cruising on Europe's most beautiful waterways. The multi-award-winning AMADEUS fleet offers a choice of fascinating river cruises for every season and occasion, including itineraries that span the breadth of Europe from Amsterdam to the Black Sea.

Discover breathtaking countryside, lush green vineyards and historic castles where history comes alive with the AMADEUS fleet. Come aboard and experience Europe like never before.



Suite **A-1** **B-1** **B-4** **C-1** **C-4**

TECHNICAL DATA

- Built: 2020; Decks: 4
- Registry: Germany
- Length: 135 m | 443 feet
- Width: 11,4 m | 37,5 feet
- Speed: 25 km/h | 15,5 mph
- Staterooms/Suites: 72/12
- Max. passengers: 168
- Crew members: approx. 46

ONBOARD FACILITIES

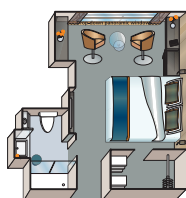
- Panorama-Restaurant
- Panorama-Bar and Lounge
- Amadeus-Club, "Café Vienna" with Viennese coffee specialities
- Outdoor glass-shielded "River Terrace"
- Sun Deck with Lido-Bar, lounge chairs, shade awnings, giant Chess Board and Shuffleboard
- Hair Salon, Fitness & Massage Rooms
- Gift Shop, Laundry Service
- Complimentary bicycles on board
- Wi-Fi available, Elevator

STATEROOM AMENITIES

- Suites (26,4 m²/284 sq.ft.) with comfortable corner sofa, luxurious bathroom, walk-out exterior balcony
- Staterooms (17,5 m²/188 sq.ft.) on Strauss and Mozart Deck with drop-down panoramic windows
- Staterooms (16 m²/172 sq.ft.) on Haydn Deck with smaller panoramic windows (cannot be opened)
- Cabins with connecting doors are available on Haydn Deck on request
- Mini-Bar (all staterooms except C-1 and C-4)
- Walk-in wardrobe
- Choice of bed configuration: double or twin bed
- Flat-screen television
- Individual climate control
- En-suite bathrooms with shower/WC
- Bathrobe in Suites, Hair dryer
- Direct dial telephone
- In-room safe

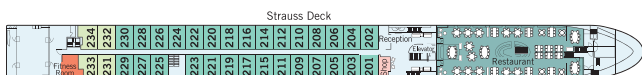
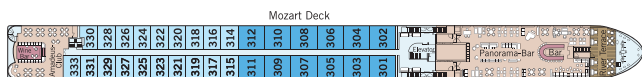
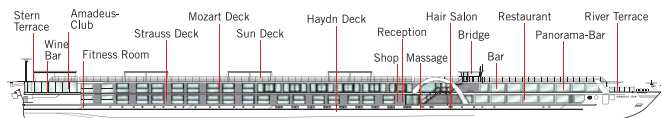


Suite



Stateroom, Mozart and Strauss Deck

AMADEUS Star



Suite

A-1

B-1

B-4

C-1

C-4

TECHNICAL DATA

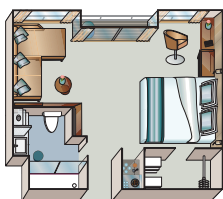
- Built: 2019; Decks: 4
- Registry: Germany
- Length: 135 m | 443 feet
- Width: 11,4 m | 37,5 feet
- Speed: 25 km/h | 15,5 mph
- Staterooms/Suites: 70/12
- Max. passengers: 164
- Crew members: approx. 46

ONBOARD FACILITIES

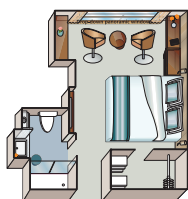
- Panorama-Restaurant
- Panorama-Bar and Lounge
- Amadeus-Club
- Outdoor glass-shielded "River Terrace"
- Sun Deck with Lido-Bar, Stern Terrace, lounge chairs, shade awnings, giant Chess Board and Shuffleboard
- Fitness Room
- Hair Salon, Massage Room
- Gift Shop, Laundry Service
- Complimentary bicycles on board
- Wi-Fi available, Elevator

STATEROOM AMENITIES

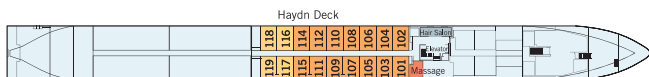
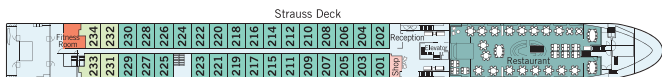
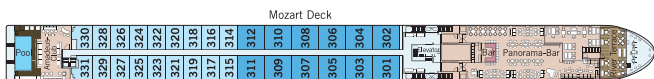
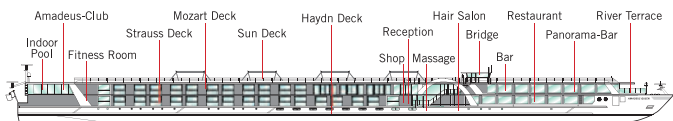
- Suites (26,4 m²/284 sq.ft.) with comfortable corner sofa, luxurious bathroom, walk-out exterior balcony
- Staterooms (17,5 m²/188 sq.ft.) on Strauss and Mozart Deck with drop-down panoramic windows
- Staterooms (16 m²/172 sq.ft.) on Haydn Deck with smaller panoramic windows (cannot be opened)
- Cabins with connecting doors are available on Haydn Deck on request
- Mini-Bar (all staterooms except C-1 and C-4)
- Walk-in wardrobe
- Choice of bed configuration: double or twin bed
- Flat-screen television
- Individual climate control
- En-suite bathrooms with shower/WC
- Bathrobe in Suites, Hair dryer
- Direct dial telephone
- In-room safe



Suite



Stateroom, Mozart and Strauss Deck



Suite

A-1

B-1

B-4

C-1

C-4

TECHNICAL DATA

- Built: 2018; Decks: 4
- Registry: Germany
- Length: 135 m | 443 feet
- Width: 11,4 m | 37,5 feet
- Speed: 25 km/h | 15,5 mph
- Staterooms/Suites: 69/12
- Max. passengers: 162
- Crew members: approx. 46

ONBOARD FACILITIES

- Panorama-Restaurant
- Panorama-Bar and Lounge
- Amadeus-Club
- Outdoor glass-shielded "River Terrace"
- Sun Deck with Lido-Bar, lounge chairs, shade awnings, giant Chess Board and Shuffleboard
- Indoor Pool, Fitness Room
- Hair Salon, Massage Room
- Gift Shop, Laundry Service
- Complimentary bicycles on board
- Wi-Fi available, Elevator

STATEROOM AMENITIES

- Suites (26,4 m²/284 sq.ft.) with comfortable corner sofa, luxurious bathroom, walk-out exterior balcony
- Staterooms (17,5 m²/188 sq.ft.) on Strauss and Mozart Deck with drop-down panoramic windows
- Staterooms (16 m²/172 sq.ft.) on Haydn Deck with smaller panoramic windows (cannot be opened)
- Cabins with connecting doors are available on Haydn Deck on request
- Mini-Bar (all staterooms except C-1 and C-4)
- Walk-in wardrobe
- Choice of bed configuration: double or twin bed
- Flat-screen television
- Individual climate control
- En-suite bathrooms with shower/WC
- Bathrobe in Suites, Hair dryer
- Direct dial telephone
- In-room safe

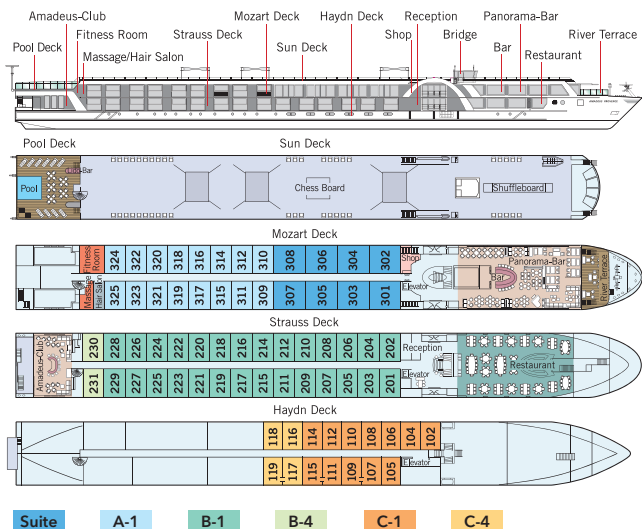


Suite



Stateroom, Mozart and Strauss Deck

AMADEUS Provence



TECHNICAL DATA

- Built: 2017; Decks: 4
- Registry: Germany
- Length: 110 m | 361 feet
- Width: 11 m | 36,5 feet
- Speed: 25 km/h | 15,5 mph
- Staterooms/Suites: 62/8
- Max. passengers: 140
- Crew members: approx. 40

ONBOARD FACILITIES

- Panorama-Restaurant, Panorama-Bar
- Amadeus-Club
- Outdoor glass-shielded "River Terrace"
- Sun Deck with lounge chairs, shade awnings, giant Chess Board and Shuffleboard
- Pool Deck: swimming pool and Lido-Bar
- Fitness Room
- Hair Salon, Massage Room
- Gift Shop, Laundry Service
- Complimentary bicycles on board
- Wi-Fi available, Elevator

STATEROOM AMENITIES

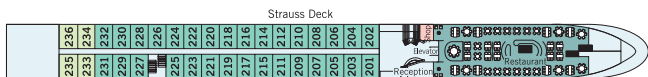
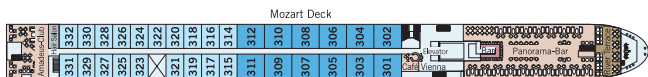
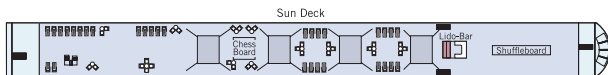
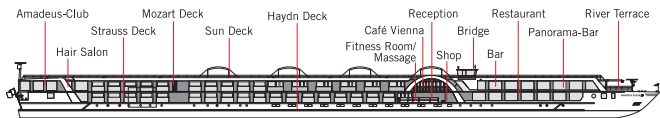
- Suites (26,4 m²/284 sq.ft.) with comfortable corner sofa, luxurious bathroom, walk-out exterior balcony
- Staterooms (17,5 m²/188 sq.ft.) on Strauss and Mozart Deck with drop-down panoramic windows
- Staterooms (16 m²/172 sq.ft.) on Haydn Deck with smaller panoramic windows (cannot be opened)
- Cabins with connecting doors are available on Haydn Deck on request
- Mini-Bar (all staterooms except C-1 and C-4)
- Walk-in wardrobe
- Choice of bed configuration: double or twin bed
- Flat-screen television
- Individual climate control
- En-suite bathrooms with shower/WC
- Bathrobe in Suites, Hair dryer
- Direct dial telephone
- In-room safe



Suite



Stateroom, Mozart and Strauss Deck



Suite

A-1

B-1

B-4

C-1

C-4

TECHNICAL DATA

- Built: 2016; Decks: 4
- Registry: Germany
- Length: 135 m | 443 feet
- Width: 11,4 m | 37,5 feet
- Speed: 25 km/h | 15,5 mph
- Staterooms/Suites: 72/12
- Max. passengers: 168
- Crew members: approx. 46

ONBOARD FACILITIES

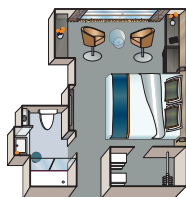
- Panorama-Restaurant
- Panorama-Bar and Lounge
- Amadeus-Club, "Café Vienna" with Viennese coffee specialities
- Outdoor glass-shielded "River Terrace"
- Sun Deck with Lido-Bar, lounge chairs, shade awnings, giant Chess Board and Shuffleboard
- Fitness Room, Hair Salon, Massage Room
- Gift Shop, Laundry Service
- Complimentary bicycles on board
- Wi-Fi available, Elevator

STATEROOM AMENITIES

- Suites (26,4 m²/284 sq.ft.) with comfortable corner sofa, luxurious bathroom, walk-out exterior balcony
- Staterooms (17,5 m²/188 sq.ft.) on Strauss and Mozart Deck with drop-down panoramic windows
- Staterooms (16 m²/172 sq.ft.) on Haydn Deck with smaller panoramic windows (cannot be opened)
- Cabins with connecting doors are available on Haydn Deck on request
- Mini-Bar (all staterooms except categories C-1 and C-4)
- Walk-in wardrobe
- Choice of bed configuration: double or twin bed
- Flat-screen television
- Individual climate control
- En-suite bathrooms with shower/WC
- Bathrobe in Suites, Hair dryer
- Direct dial telephone
- In-room safe

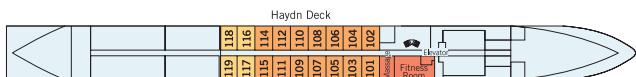
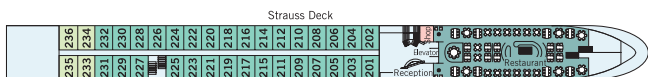
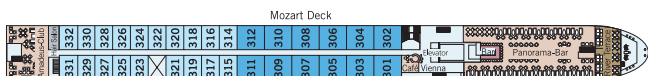
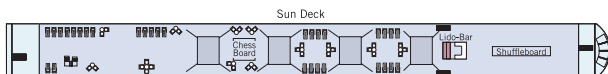
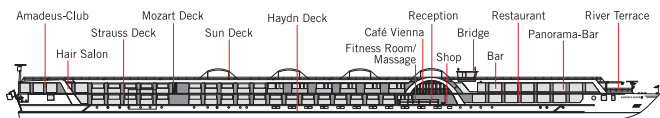


Suite



Stateroom, Mozart and Strauss Deck

AMADEUS Silver II



Suite

A-1

B-1

B-4

C-1

C-4

TECHNICAL DATA

- Built: 2015; Decks: 4
- Registry: Germany
- Length: 135 m | 443 feet
- Width: 11,4 m | 37,5 feet
- Speed: 25 km/h | 15,5 mph
- Staterooms/Suites: 72/12
- Max. passengers: 168
- Crew members: approx. 46

ONBOARD FACILITIES

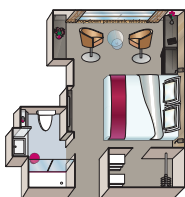
- Panorama-Restaurant
- Panorama-Bar and Lounge
- Amadeus-Club, "Café Vienna" with Viennese coffee specialties
- Outdoor glass-shielded "River Terrace"
- Sun Deck with Lido-Bar, lounge chairs, shade awnings, giant Chess Board and Shuffleboard
- Fitness Room, Hair Salon, Massage Room
- Gift Shop, Laundry Service
- Complimentary bicycles on board
- Wi-Fi available, Elevator

STATEROOM AMENITIES

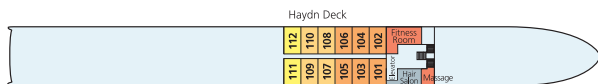
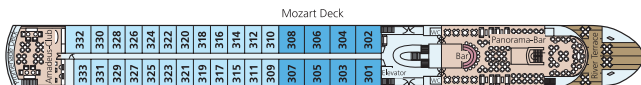
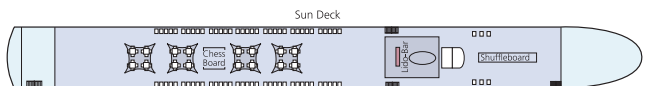
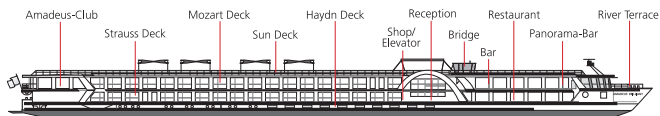
- Suites (26,4 m²/284 sq.ft.) with comfortable corner sofa, luxurious bathroom, walk-out exterior balcony
- Staterooms (17,5 m²/188 sq.ft.) on Strauss and Mozart Deck with drop-down panoramic windows
- Staterooms (16 m²/172 sq.ft.) on Haydn Deck with smaller panoramic windows (cannot be opened)
- Mini-Bar (all staterooms except categories C-1 and C-4)
- Walk-in wardrobe
- Choice of bed configuration: double or twin bed
- Flat-screen television
- Individual climate control
- En-suite bathrooms with shower/WC
- Bathrobe in Suites
- Hair dryer
- Direct dial telephone
- In-room safe



Suite



Stateroom, Mozart and Strauss Deck



- Suite
- A-1
- B-1
- B-4
- C-1
- C-4
- C-EK

TECHNICAL DATA

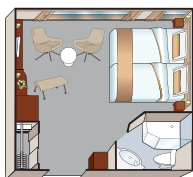
- Built: 2011; Decks: 4
- **Complete renovation: 2020**
- Registry: Germany
- Length: 110 m | 361 feet
- Width: 11,4 m | 37,5 feet
- Speed: 25 km/h | 15,5 mph
- Staterooms/Suites: 68/8
- Max. passengers: 150
- Crew members: approx. 40

ONBOARD FACILITIES

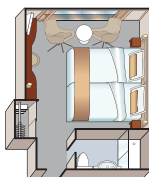
- Panorama-Restaurant
- Panorama-Bar and Lounge
- Amadeus-Club with Internet station
- Sun Deck with Lido-Bar, lounge chairs, shade awnings, giant Chess Board and Shuffleboard
- Fitness Room
- Hair Salon, Massage Room
- Gift Shop, Laundry Service
- Complimentary bicycles on board
- Wi-Fi available
- Elevator

STATEROOM AMENITIES

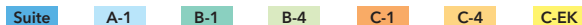
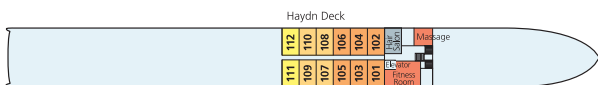
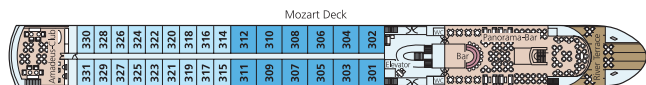
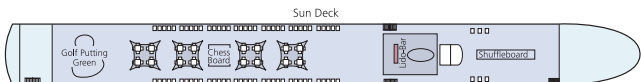
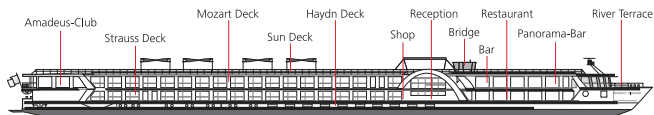
- Suites (22 m²/237 sq.ft.) on Mozart Deck with floor-to-ceiling sliding-glass doors with French Balcony, Mini-Bar
- Staterooms (15 m²/161,5 sq.ft.) on Strauss and Mozart Deck with floor-to-ceiling sliding-glass doors with French Balcony
- Staterooms (15 m²/161,5 sq.ft.) on Haydn Deck with smaller panoramic windows (cannot be opened)
- Two single cabins (10 m²/107,5 sq.ft.) on Haydn Deck with smaller panoramic windows
- Ample closet space
- Choice of bed configuration: double or twin bed
- Flat-screen television
- Individual climate control
- En-suite bathrooms with shower/WC
- Bathrobe in Suites, Hair dryer
- Direct dial telephone
- In-room safe



Suite



Stateroom, Mozart and Strauss Deck



TECHNICAL DATA

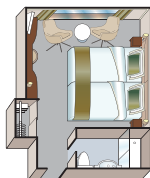
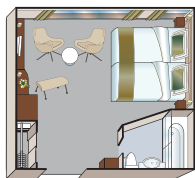
- Built: 2009; Decks: 4
- **Complete renovation: 2019**
- Registry: Germany
- Length: 110 m | 361 feet
- Width: 11,4 m | 37,5 feet
- Speed: 25 km/h | 15,5 mph
- Staterooms/Suites: 62/12
- Max. passengers: 146
- Crew members: approx. 40

ONBOARD FACILITIES

- Panorama-Restaurant
- Panorama-Bar and Lounge
- Amadeus-Club with Internet station
- Sun Deck with Lido-Bar, lounge chairs, shade awnings, giant Chess Board, Golf Putting Green and Shuffleboard
- Fitness Room
- Hair Salon, Massage Room
- Gift Shop, Laundry Service
- Complimentary bicycles on board
- Wi-Fi available
- Elevator

STATEROOM AMENITIES

- Suites (22 m²/237 sq.ft.) on Mozart Deck with floor-to-ceiling sliding-glass doors with French Balcony, Mini-Bar
- Staterooms (15 m²/161,5 sq.ft.) on Strauss and Mozart Deck with floor-to-ceiling sliding-glass doors with French Balcony
- Staterooms (15 m²/161,5 sq.ft.) on Haydn Deck with smaller panoramic windows (cannot be opened)
- Two single cabins (10 m²/107,5 sq.ft.) on Haydn Deck with smaller panoramic windows
- Ample closet space
- Choice of bed configuration: double or twin bed
- Flat-screen television
- Individual climate control
- En-suite bathrooms with shower/WC in staterooms, bathtub/WC in Suites
- Bathrobe in Suites, Hair dryer
- Direct dial telephone
- In-room safe



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